

# **Data protection at Phoenix Contact**

We are delighted that you are interested in our company and our blog and would like to provide you with some key information regarding our approach to protecting your personal data.

Our staff and the appointed service providers are through to confidentiality and to comply with the provisions of the Federal Data Protection Act and other relevant data protection regulations required.

In this data protection statement, Phoenix Contact aims to emphasize its dedication to protecting personal data. This may include, for example, your name, your physical address, your account number as well as your e-mail address or other details.

The following declaration offers you an overview of how we intend to protect your data.

#### Use and circulation of personal data

Any personal data, you provide us with your registration, will solely be used for blog-purposes. You may revoke your consent regarding the use of your personal data by simply contacting us at <a href="mailto:blog@phoenixcontact.com">blog@phoenixcontact.com</a>, the possibility to enter your own comments is excluded then.

If required, information from Phoenix Contact will also be passed on to companies in the Phoenix Contact Group, service providers or other third parties. This may be necessary to perform a service or transaction. When passing on personal data to third parties, we limit this to the information necessary to provide these respective services. The respective third party must only use this personal data to perform the service required or the transaction needed, which is commissioned in our order. In doing so, the service providers are obliged to adhere to the Data Protection Act.

We never share, sell or otherwise provide your personal data to third parties for marketing purposes.



#### Data processing on this web page

For security and technical reasons, Phoenix Contact automatically processes information transmitted by your browser to its systems. This potentially includes:

- Browser type/version
- · Operating system used
- Requested URLs (websites) on our systems
- Referrer URL (the website that referred to our website)
- Host name and full IP address of the computer accessing the site
- Date and time of call
- Data volumes and file types called

This data will not be consolidated with other data sources or statistically evaluated.

#### Notes regarding IP addresses:

IP addresses are essential for the transmission of websites and data from our servers to your browsers. They are the "addresses" for information you request from our web servers. IP addresses are regarded as personal data and are therefore only used by us to the extent technically required.

## Register for our blog

Our blog contains services, for example comments on blog posts, which can only be used having previously registered your personal details. As a bare minimum, your name, a password and a valid e-mail address are required for registration purposes.

You can remove your user account using the function "delete account". However, your comments persist to retain the meaningful context of the blog.

#### Cookies

Our Internet pages use cookies in several locations. Cookies are small text files that are stored on your computer and are saved by your browser. They are used to make our Internet pages more user-friendly, effective, and secure. As such, they enable the technical implementation of a user session, for example. At the same time, these cookies provide information which enables us to optimize our websites in line with user requirements.

The majority of cookies used by us are session cookies. These are automatically deleted once you exit our website. Some cookies are used which are saved for a longer period of time. The maximum storage period of a cookie can be up to one year, for example, when logged in as blog user.

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All cookies on our websites contain purely technical information in a pseudonymized or anonymized format, with no personal data.

If you want to prevent cookies from being saved, in your browser select "Do not accept cookies" in your browser settings. But, if cookies are not accepted by the browser, it is not possible to post own comments.

#### Web analyses

Data is collected and further processed on our website in an anonymized format by WiredMinds AG Stuttgart Germany in order to analyze and continually optimize our site. Cookies and pixel tags are used for this purpose ("tracking pixel technology"). Pixel tags are small, invisible characters that are contained within a website. Collecting and analyzing the data transmitted enables Phoenix Contact to illustrate the behavior of visitors to the Phoenix Contact websites. The illustration particularly highlights the various areas of interest through use of the respective Phoenix Contact websites and the geographical location of visitors.

The data obtained is processed exclusively for Phoenix Contact's use and is not passed on to any third parties outside the Phoenix Contact Group. Similarly, this data is under no circumstances used for other purposes or resold. If IP addresses were recorded, these are immediately anonymized by means of deleting the last set of numbers following acquisition.

The server of web analytics will be used exclusively in the territory of the Federal Republic of Germany. Likewise WiredMinds follows the German and European data protection law and internationally recognized high standards. This conformity with the German data protection laws WiredMinds was also confirmed by TÜV in a voluntary inspection. A link to the website of WiredMinds to view the TÜV report, see below.

If you do not agree in the anonymous evaluation of your behavioral data, please click on the link below. Please note that this is done by setting a cookie, in which information is stored, which is preventing the collection of your anonymous user data. If you delete your browser cookies or use a different browser on your next visit, you will need to click the link again.

WiredMinds – exclude from website tracking.

<u>WiredMinds – TÜV report (pdf)</u>

## Supplementary notes regarding use and circulation of personal data

Phoenix Contact may be forced to disclose your data and corresponding details by order of a judicial or regulatory action. We also reserve the right to use your data to assert a claim or to

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defend against legal claims. In compliance with applicable law, we reserve the right to save and pass on personal data and any other data in order to investigate, prevent, or take action regarding illegal activities, suspected fraud, and violations of Phoenix Contact's terms and conditions of use.

#### Secure Internet communication

We make every effort to ensure that your personal data is transmitted and saved utilizing technical and organizational measures, in such a way that it is not accessible to third parties.

As a general rule, the Internet is regarded as an insecure medium. In contrast to a telephone line, for instance, transmission of data on the Internet can be more easily wiretapped, recorded or even modified by unauthorized third parties. To ensure the confidentiality of communications with you, we use an AES 256 bit SSL(TLS) encryption. The encryption used by Phoenix Contact is regarded as secure, based on the latest technological advancements. Operating systems and browsers from earlier versions also achieve this security level. If necessary, you should update the operating system and browser on your PC to enable use of this high-grade encryption.

When communicating via e-mail in an unencrypted manner, complete data security cannot be guaranteed, so we recommend using the postal service for confidential information.

## **Updates to this Privacy Policy**

If Phoenix Contact launches new services, alters its Internet procedures or if the Internet and electronic data processing security technology is further developed, this will be updated in the data protection statement. We therefore reserve the right to alter or modify this statement as required. The current version will be published here.

## Right to obtain information / changing and deleting personal data

Should you have any questions that have not been addressed by this data protection statement or you require more detailed information regarding a specific point, please do not hesitate to contact us.

If you do not agree to your personal data being saved or this data becomes inaccurate, we will ensure, upon your request, that your data is corrected, blocked or deleted under the statutory provisions. Upon request, we will send you a list of all your personal data that we have stored. To do so, please contact:

Phoenix Contact GmbH & Co. KG Flachsmarktstrasse 8 32825 Blomberg Tel. +49 5235 3-00 Fax +49 5235 3-41200 info@phoenixcontact.com.

Please appreciate that we require proof of identification to handle any requests regarding your personal data.

#### **Data Protection Officer**

For general questions regarding the collection, processing or use of personal data by Phoenix Contact, as well as for general information regarding your data or the correction, blocking or deletion of your personal data, please contact us in writing at:

Phoenix Contact GmbH & Co. KG

– Datenschutzbeauftragter –

– Data Protection Officer –

Flachsmarkstraße 8

32825 Blomberg



## Responsible authorities within the meaning of the Federal Data Protection Act

Phoenix Contact GmbH & Co. KG Flachsmarktstrasse 8 32825 Blomberg Tel. +49 5235 3-00 Fax +49 5235 3-41200 info@phoenixcontact.com.



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