







Highly secure instant remote services





MGUARD SECURE CLOUD QUICK START GUIDE – OCTOBER 2016

The mGuard Secure Cloud offers secure, remote access worldwide in a simple to use format.

This quick start guide covers the basic configuration for one site

(Machine Connection) and one user (Technician Connection)

This is based on the entry level "BASIC EDITION" which allows one machine connection at a time with unlimited user and machine configurations. Further options are available just ask!



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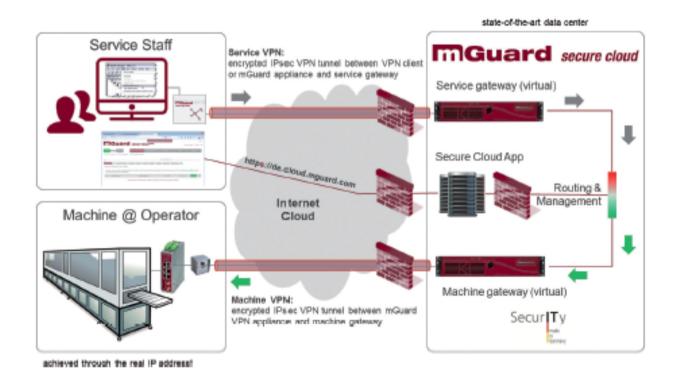


MGUARD SECURE CLOUD QUICK START GUIDE INTRO

The mGuard Secure Cloud is managed by Phoenix Contact Cyber Security based in Berlin.

The hardware is maintained by a third party hosting centre to ensure 24/7 /365 day reliability.

The diagram below shows the standard topology used for standard remote access.

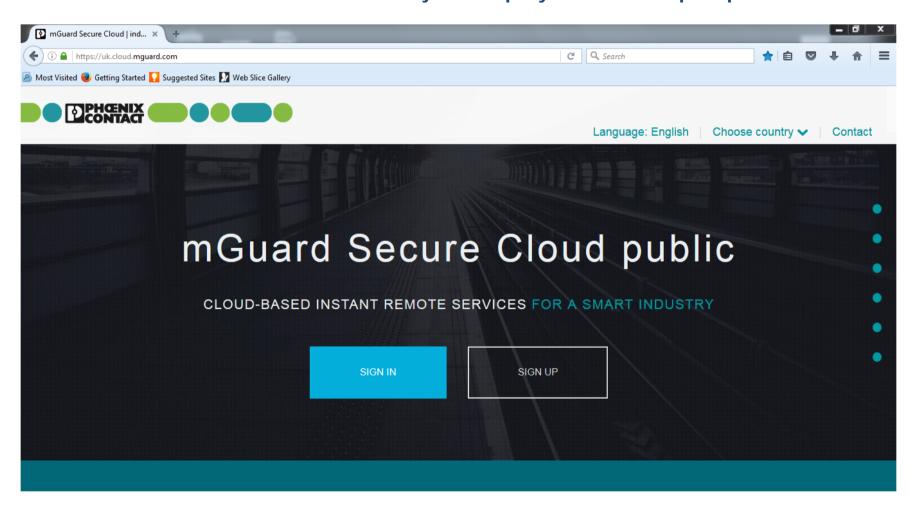




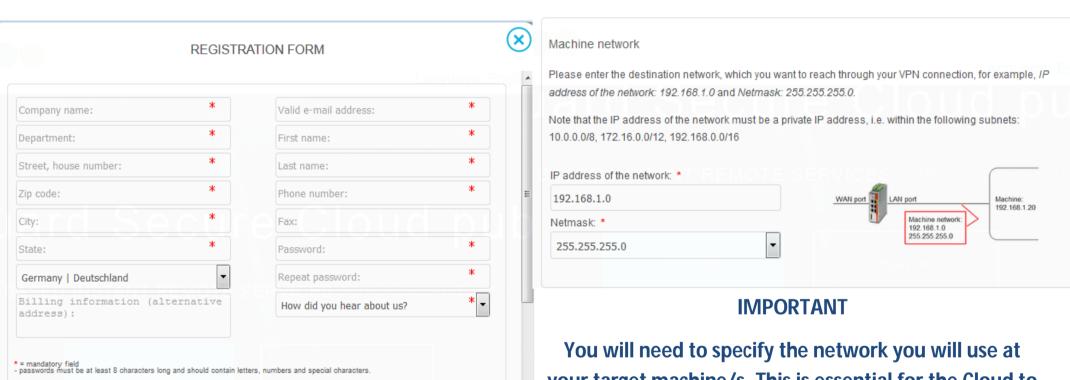
MGUARD SECURE CLOUD QUICK START GUIDE - ACCOUNT REGISTRATION

The first step is to get registered on the cloud. Go to https://uk.cloud.mguard.com

Click on "SIGN UP" and fill in your company details etc. as prompted



MGUARD SECURE CLOUD QUICK START GUIDE - ACCOUNT REGISTRATION



Machine network

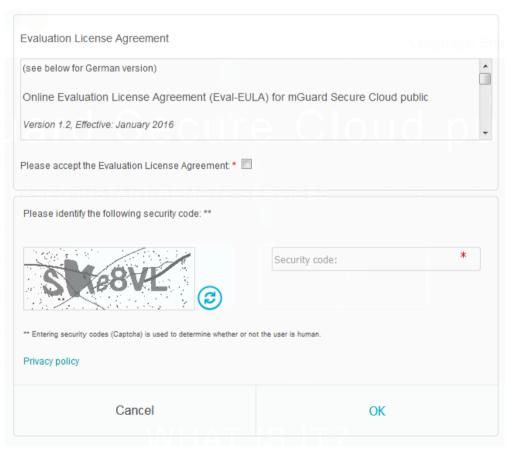
Please enter the destination network, which you want to reach through your VPN connection, for example, IP address of the network: 192.168.1.0 and Netmask: 255.255.255.0.

You will need to specify the network you will use at your target machine/s. This is essential for the Cloud to produce the correct configurations for your mGuard device and technician connections.



MGUARD SECURE CLOUD QUICK START GUIDE - ACCOUNT REGISTRATION

You will need to accept the evaluation license agreement, enter the security code and then "OK"



Your registration is complete and in a short time you will receive a welcome e-mail containing several attachments:

- 1. The secure cloud user guide
- 2. User license agreement form
- 3. Price list for enhanced services

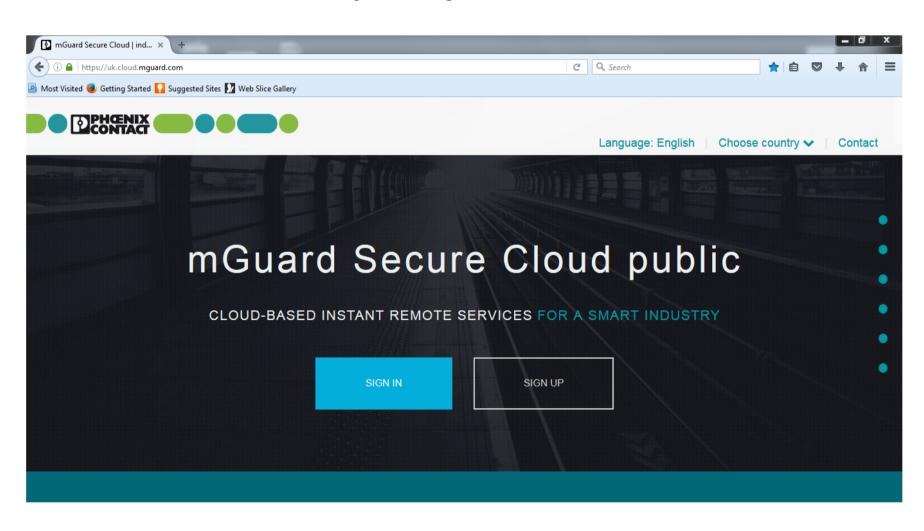
IMPORTANT – You must sign and return the license agreement form as instructed if you wish to continue using the cloud after the 30 day trial period.

Otherwise your account will be frozen after the 30 days expires.

There are no financial implications when signing this form. It is purely agreeing to the terms of use.

MGUARD SECURE CLOUD QUICK START GUIDE

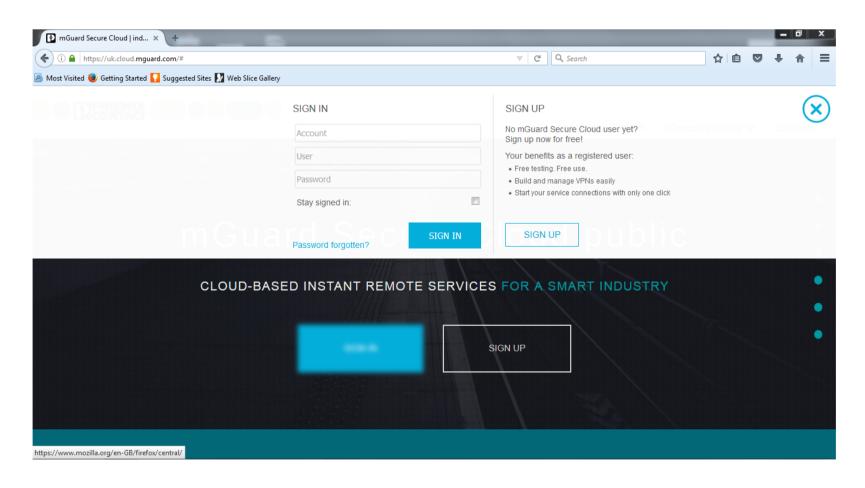
Now you are registered "SIGN IN"





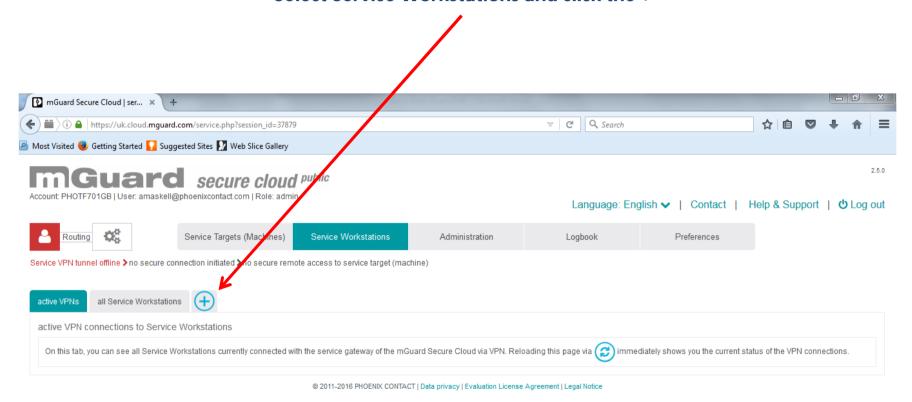
MGUARD SECURE CLOUD QUICK START GUIDE

Use the account number provided in your welcome email and the user and password you used to create your account.



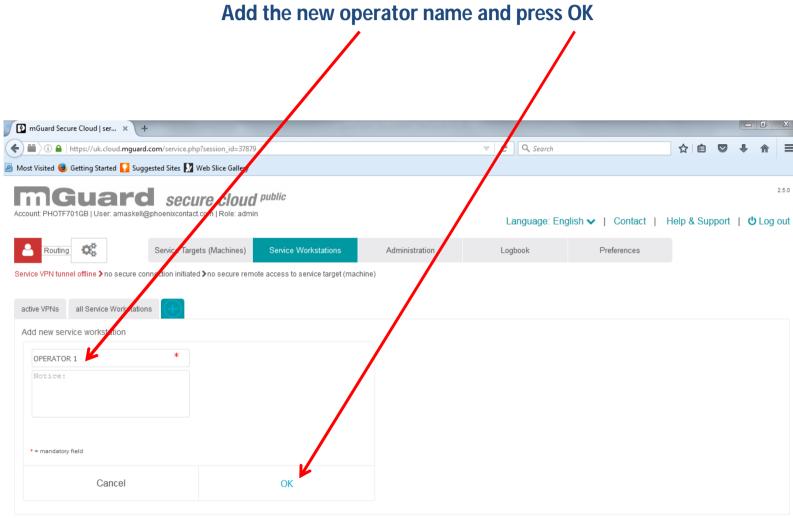


Select Service Workstations and click the +



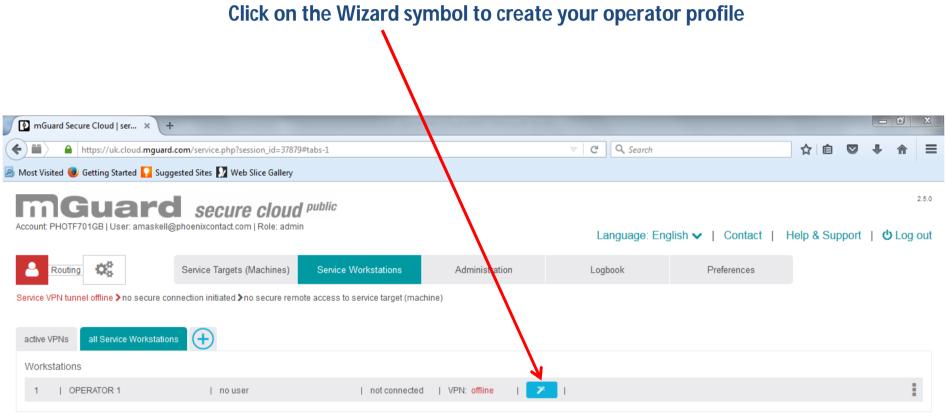
The Service Workstation is necessary to create a secure VPN between the remote user and the cloud server to enable routing through to your chosen site configuration.





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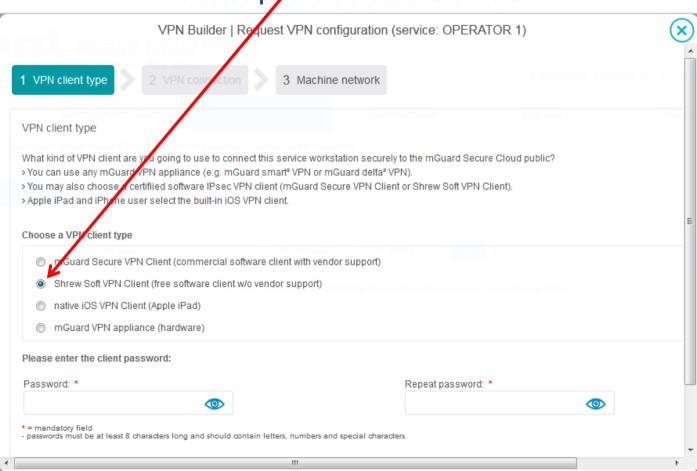
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(SHREWSOFT VPN CLIENT)

Select the VPN client you wish to use – In this case we will select shrewsoft

Create a password and then click next

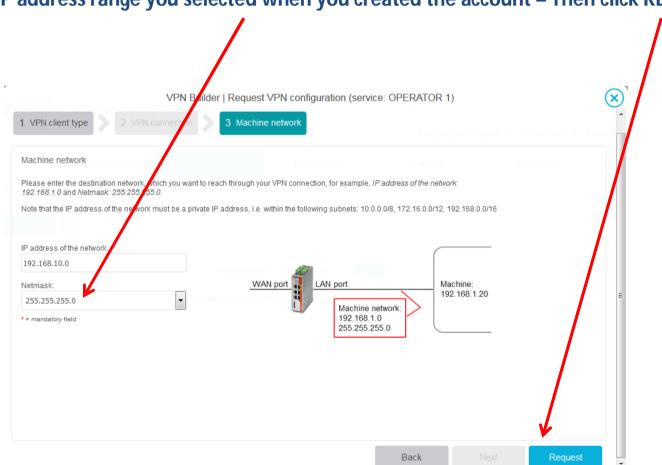




(SHREWSOFT VPN CLIENT)

Select the IP address of the network you want to reach

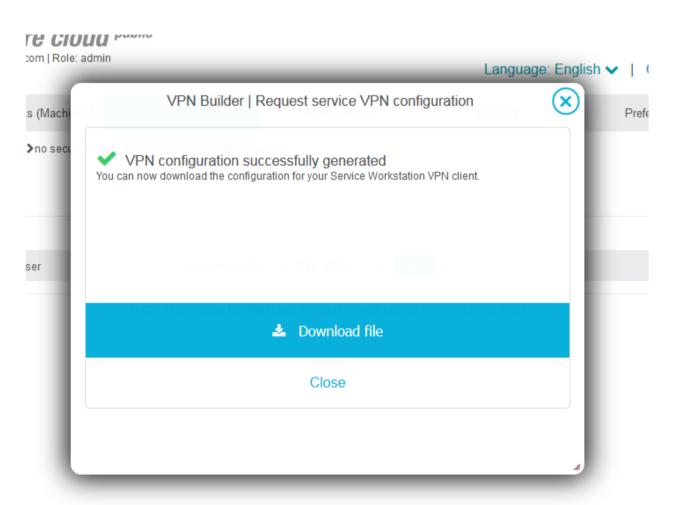
This is the IP address range you selected when you created the account – Then click REQUEST



h-



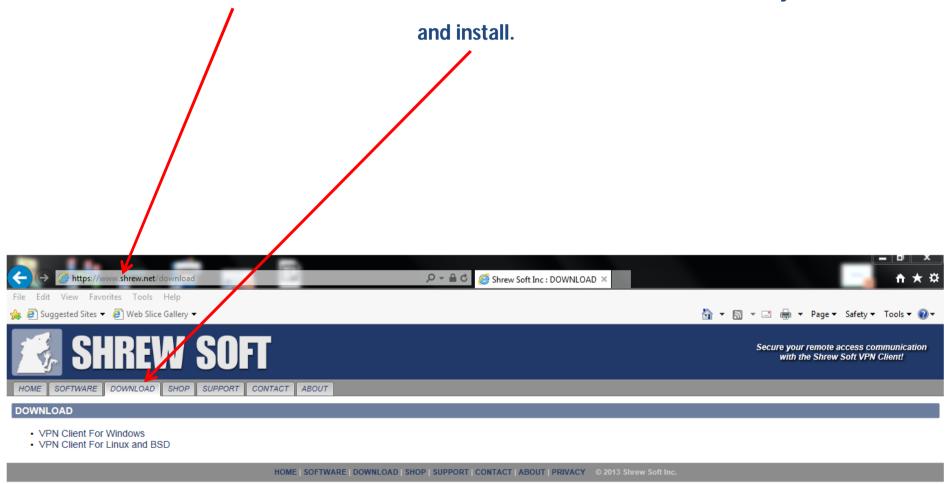
Your user profile has been created - Download this to your PC ready to import to the shrewsoft VPN Client



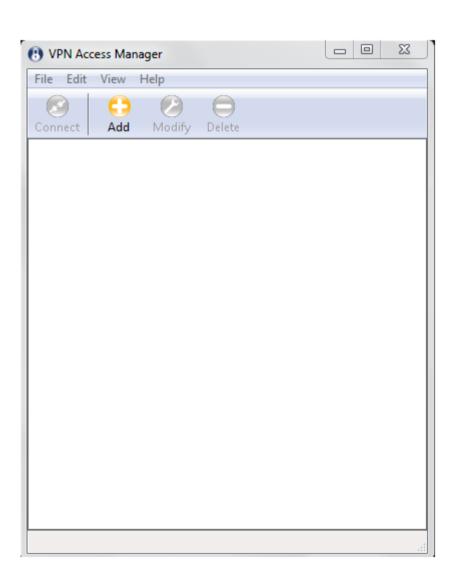


(SHREWSOFT VPN CLIENT)

Go to the shrewsoft website and download the latest shrewsoft VPN client for your OS



MGUARD SECURE CLOUD QUICK START GUIDE – Creating an operator profile (SERVICE WORKSTATION) (SHREWSOFT VPN CLIENT)



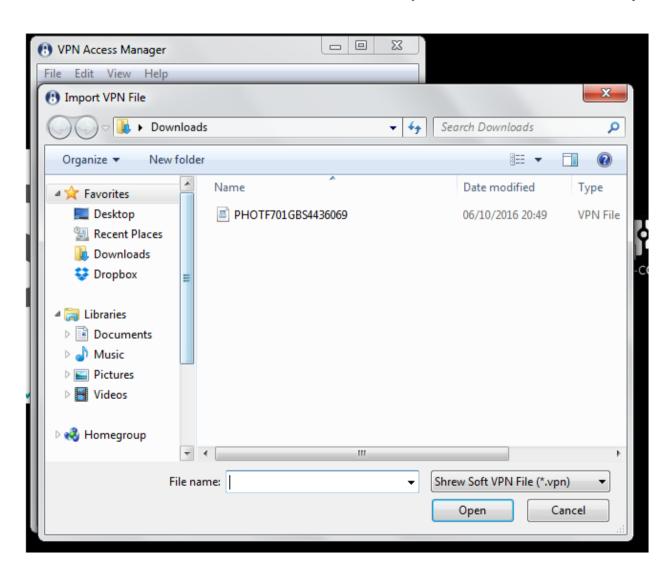
Once installed open the shrewsoft VPN client.

Click on "FILE" and then "IMPORT"

Find the client configuration you created and downloaded on page 13.



(SHREWSOFT VPN CLIENT)

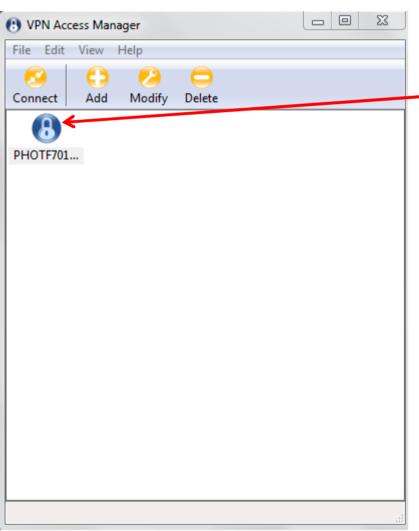


"IMPORT" this file.





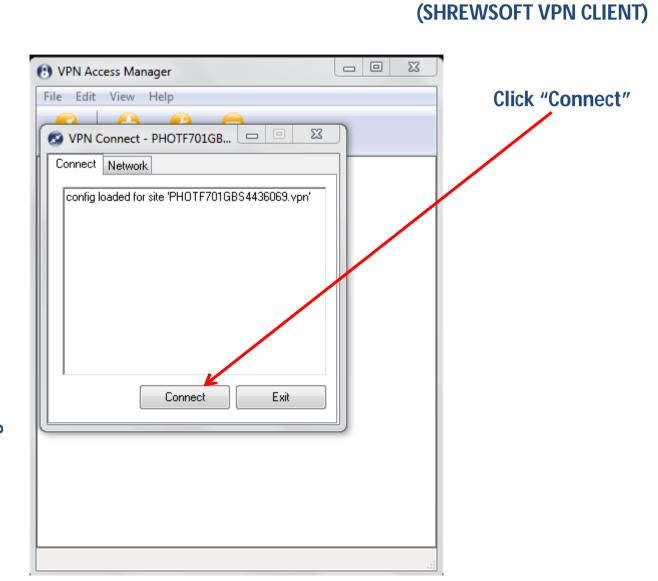
MGUARD SECURE CLOUD QUICK START GUIDE – Creating an operator profile (SERVICE WORKSTATION) (SHREWSOFT VPN CLIENT)



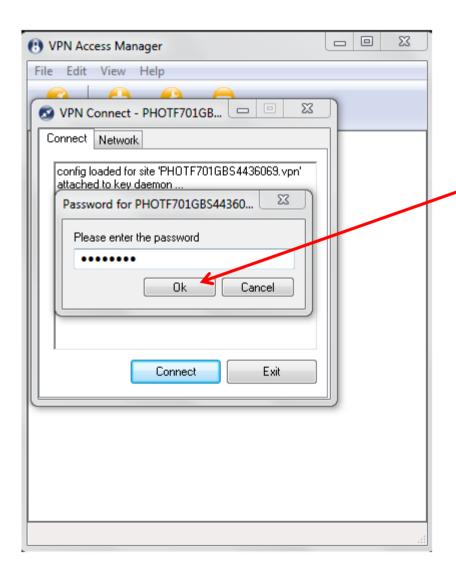
Now click on the "ICON" to initiate the VPN connection to the

CLOUD server. This creates a secure VPN from your PC to the CLOUD Server.







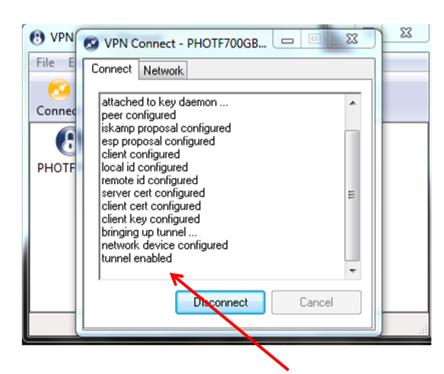


You will be prompted for your password. Enter your password and click on "OK"



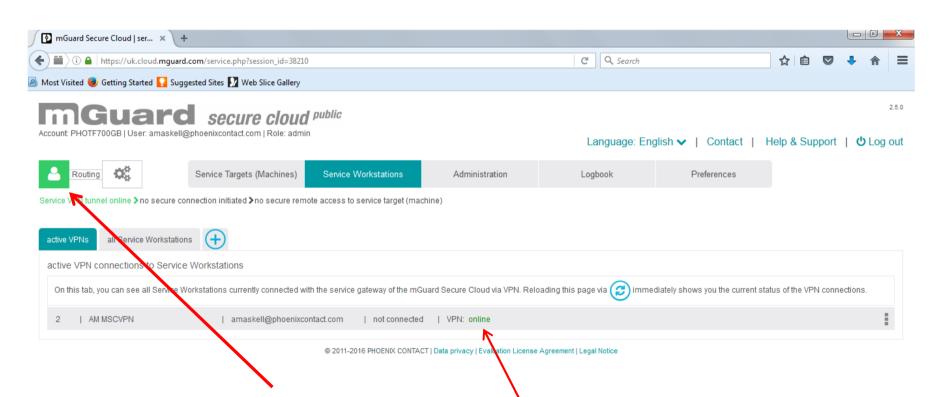


MGUARD SECURE CLOUD QUICK START GUIDE – Creating an operator profile (SERVICE WORKSTATION) (SHREWSOFT VPN CLIENT)



You will see as above "tunnel enabled"

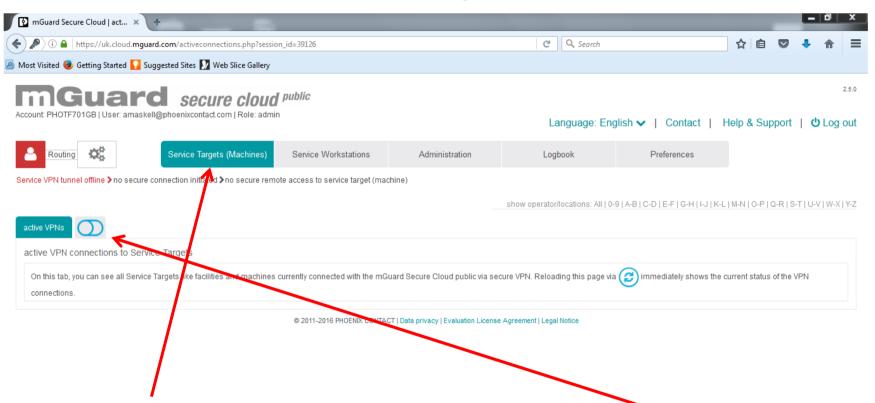




You have now connected to the CLOUD from your PC. You will see the icon turn green to indicate the connection and the connections that are active listed below.

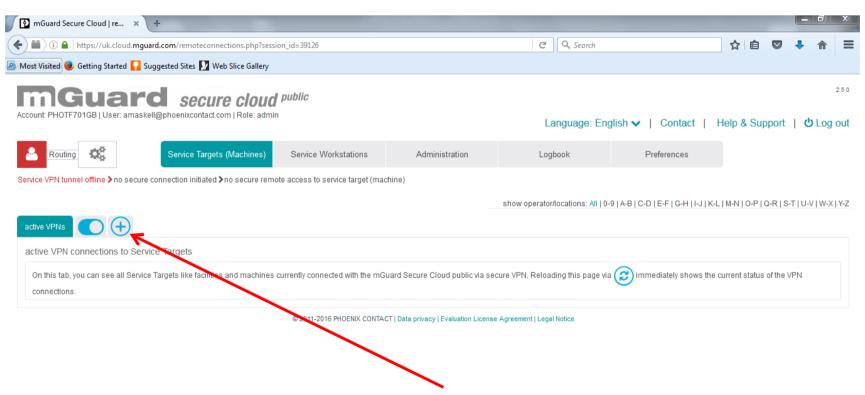


(mGuard configuration)



Click on the Service Target (MACHINES) tab and then the slider below

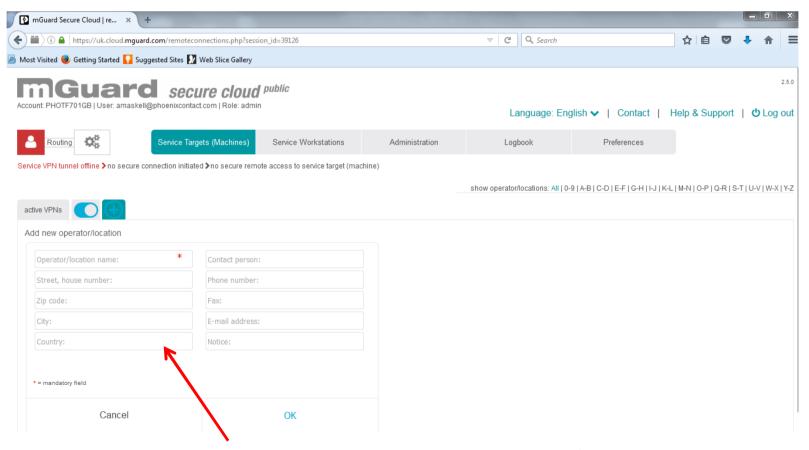
(mGuard configuration)



Click on the add configuration icon



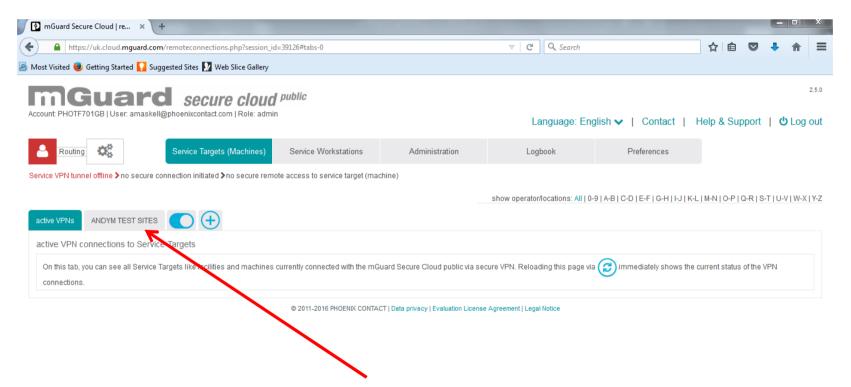
(mGuard configuration)



Fill in your OPERATOR details as required. This creates the user profile/location for machine connections

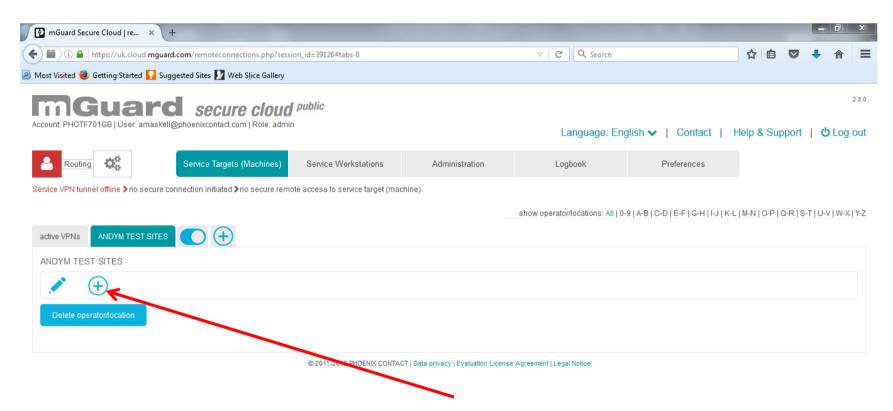


(mGuard configuration)



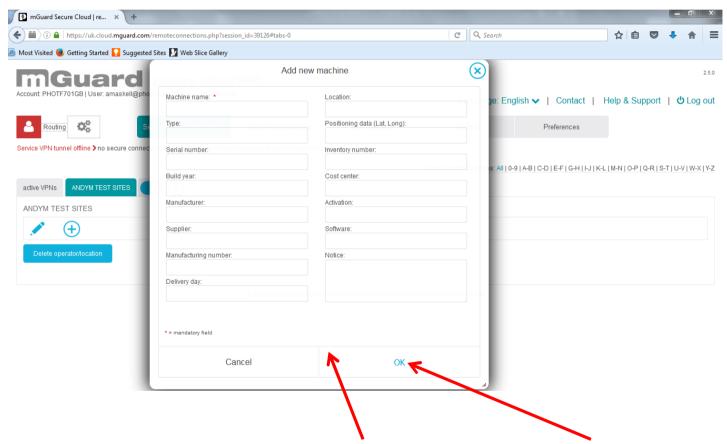
Now the user profile has been created. Click on the tab and begin to create your machine connection.





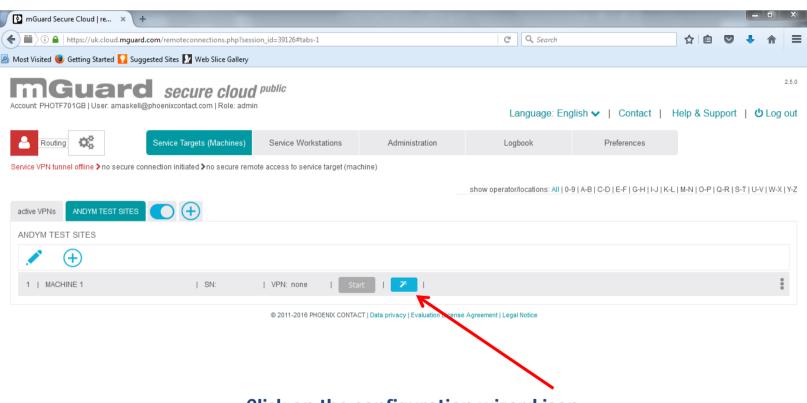
Click on the add machine icon.





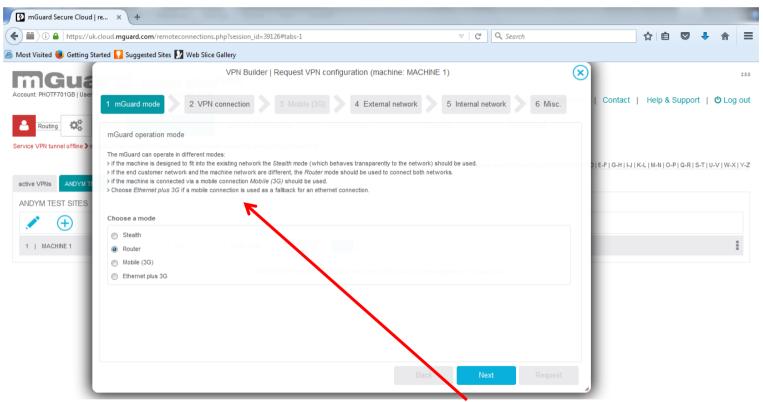
Fill in your machine details as required and then click "OK"





Click on the configuration wizard icon

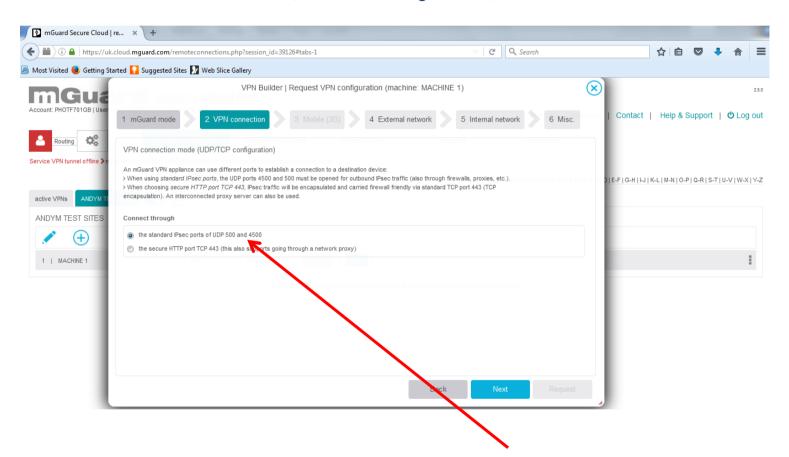




Select the operation mode required. Each option is explained above the check boxes. For use in an existing network where the WAN/LAN will be on the same network use STEALTH. For LAN connections where an internet connection is available choose ROUTER. For the RS2000 3G use MOBILE 3G for RS4000 3G USE Ethernet plus 3G

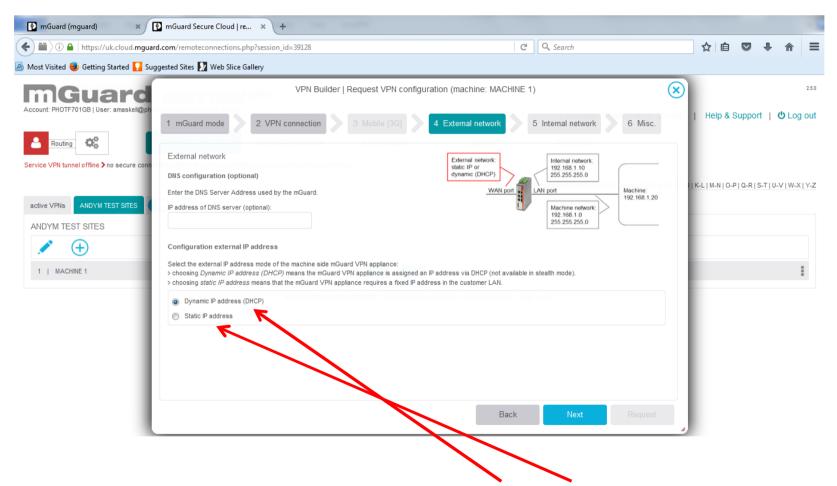
In this example we are using the router mode assuming an internet connection is available on site.





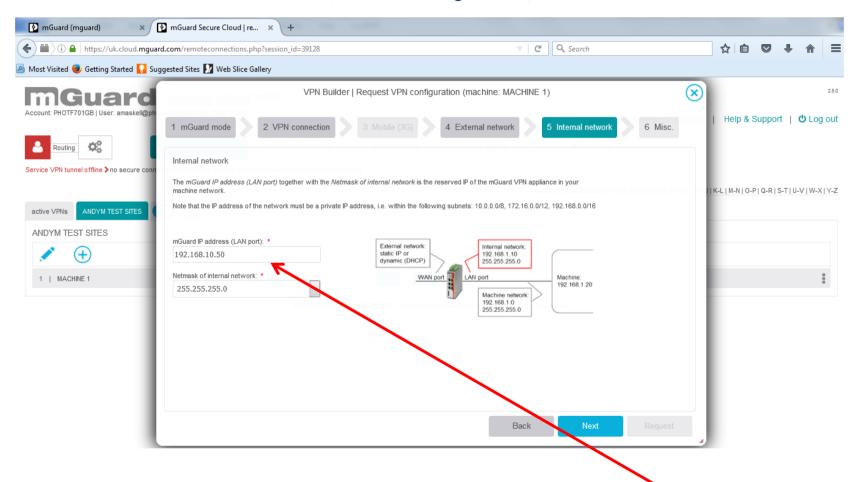
For most installations the standard IPsec ports of UDP 500 AND 4500 should be selected





Provide the DNS server address, if known and select either DHCP or Static. DHCP is the most commonly used.



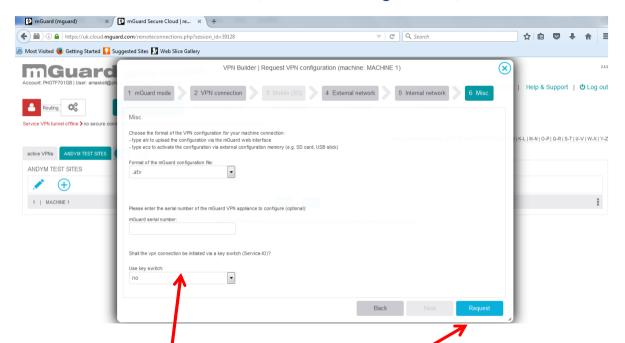


Input the IP address of you mGuard LAN port that will connect to your machine network



MGUARD SECURE CLOUD QUICK START GUIDE - Adding a new machine

(mGuard configuration)

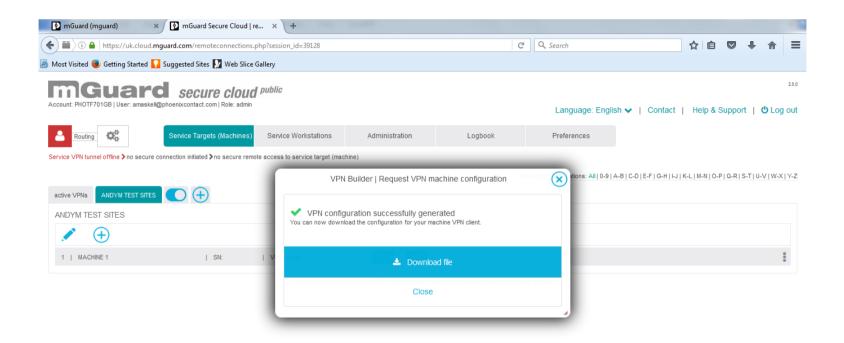


If you are downloading the configuration to the mGuard using the web browser use the default file extension .atv.

The .ecs option is for using the SD card option to download the configuration. We will use the web browser for this You can also configure a digital input as a key switch or button to activate the VPN between machine and the cloud.

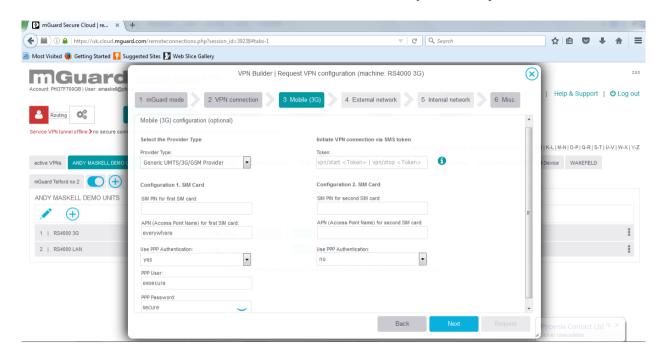
example. Click request and the configuration will be available to download to your PC.





Download the file and save somewhere you can find it!





If you have a 3G device and select this then the above optional configuration will be shown after page 30.

You will need to know the APN (Access Point Name) of the mobile provider you have chosen.

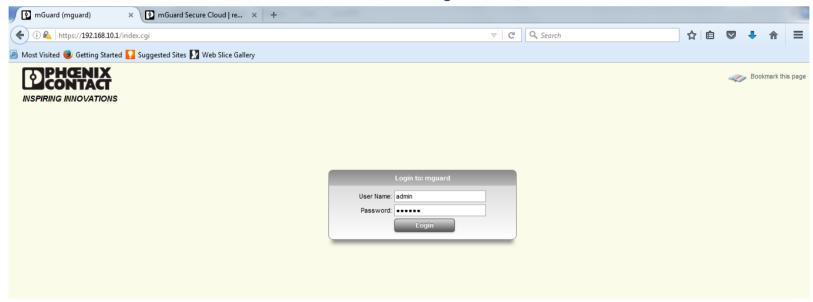
You can ask your provider or look on the web for this. The example shows the APN and USER/PASSWORD for EE.

THIS CAN BE FILLED IN MANUALLY ON THE MGUARD LATER

Carry on from this point through to DOWNLOAD ON PAGE 34



(mGuard configuration)



To log on to your mGuard router, use the default IP address of HTTPS://192.168.1.1

Use the default user and password:

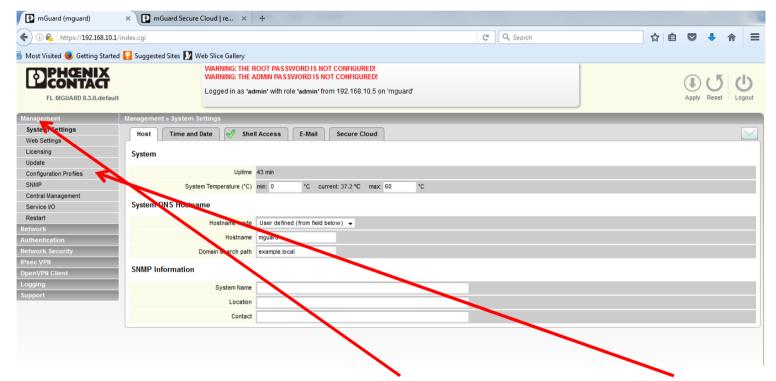
USER NAME: admin

PASSWORD: mGuard

*WE ADVISE YOU CHANGE YOUR USERNAME AND PASSWORD BEFORE CONNECTING TO THE INTERNET



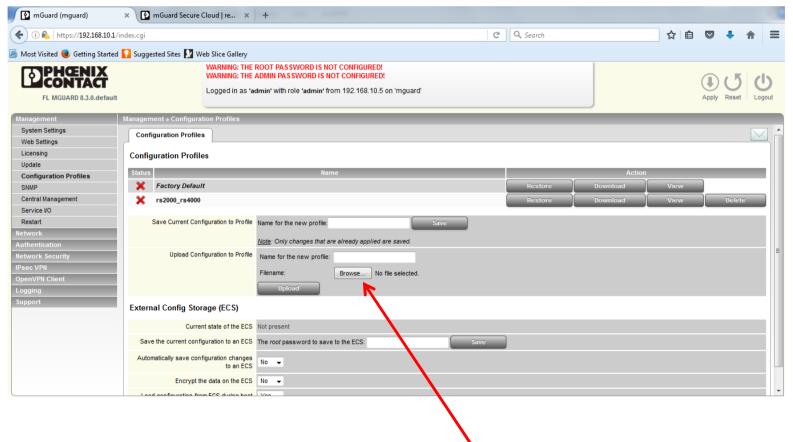
(mGuard configuration)



Once logged in to the mGuard select the top tab "MANAGEMENT" and then "CONFIGURATION PROFILES"

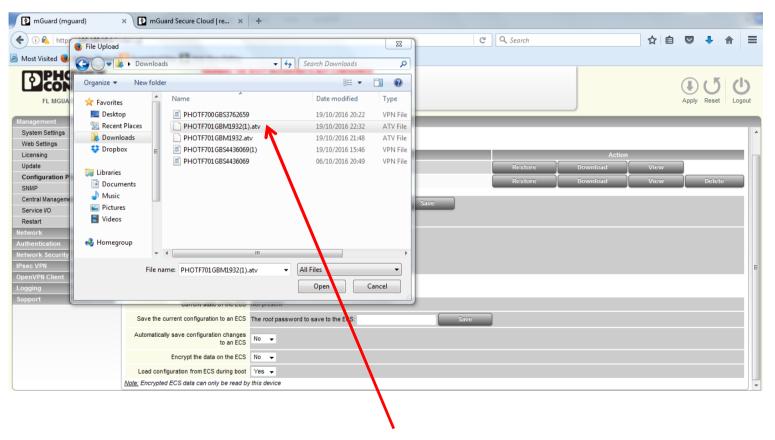


(mGuard configuration)



Create a name for you configuration and click browse to find you downloaded file.

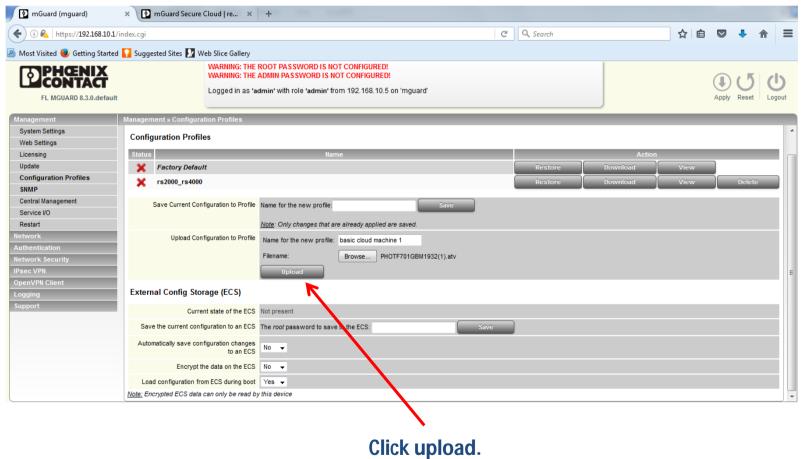




Select the appropriate file

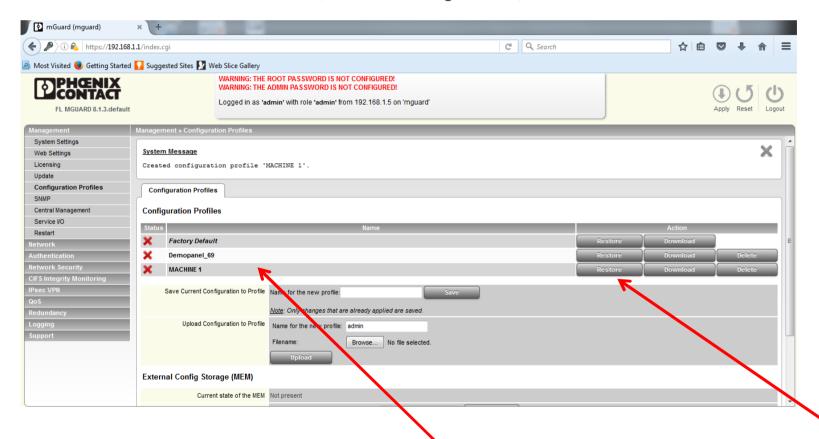


(mGuard configuration)





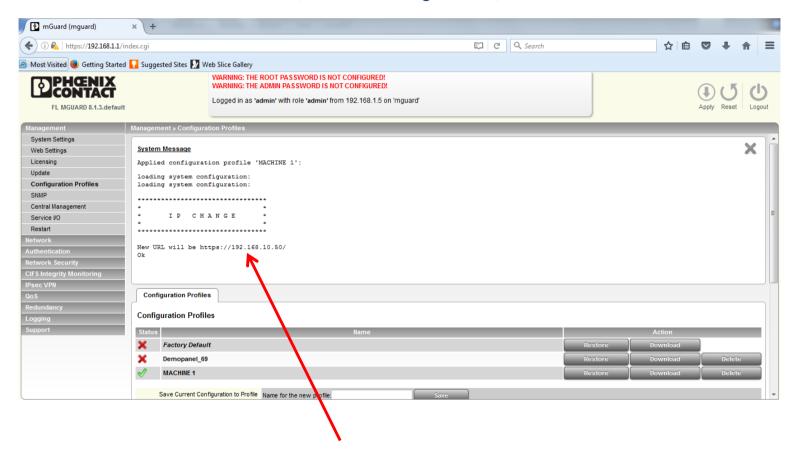
(mGuard configuration)



Your machine configuration has now been uploaded to the mGuard. Now to activate the profile click on "Restore"



(mGuard configuration)

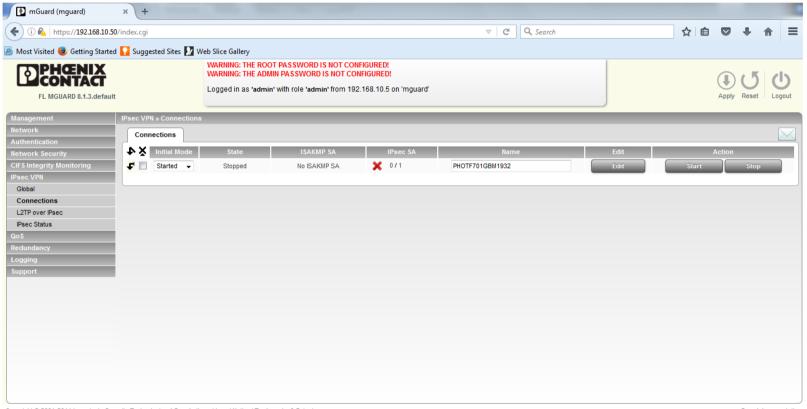


You will be notified of any IP address change for the LN port and configuration.

If the IP range on your machine network is different from the default you will have to change your IP address settings in your network sharing centre on your PC to access the web browser.



(mGuard configuration)



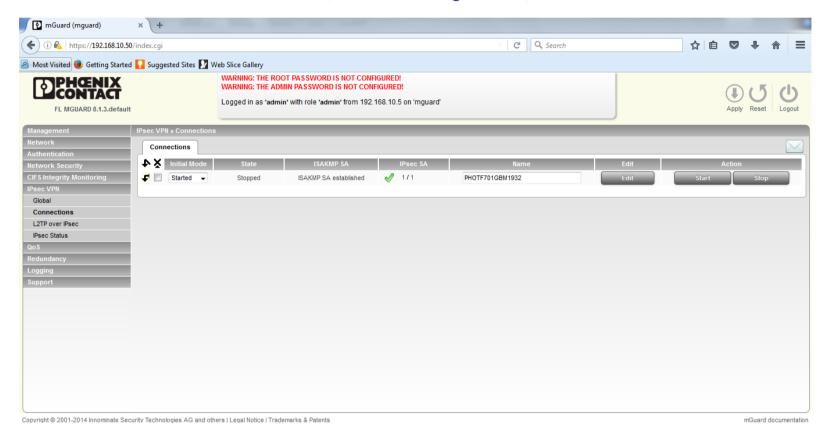
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mGuard documentation

Connect the WAN to the internet....

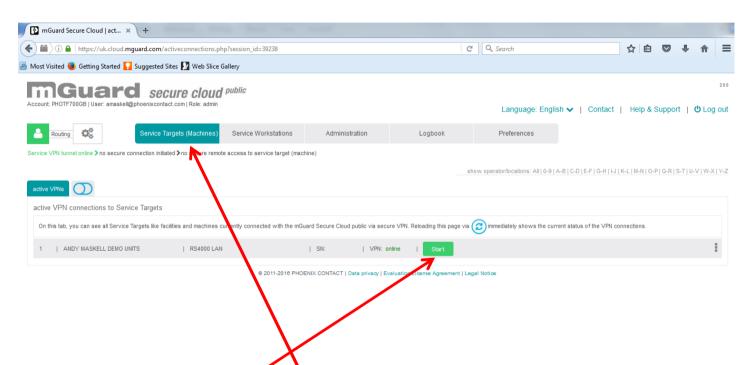


(mGuard configuration)



Your mGuard is now connected to the mGuard Secure Cloud (MSC)



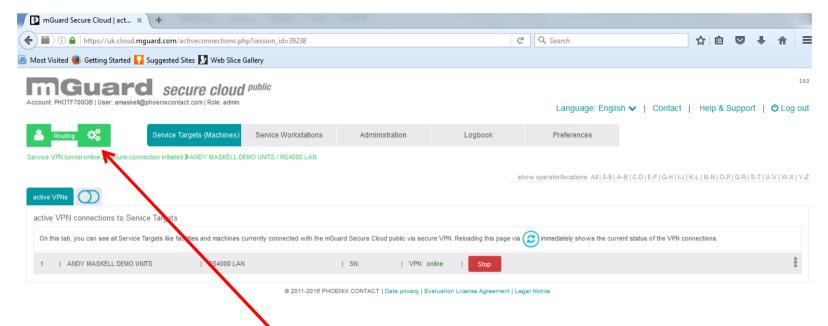


Log into your cloud account if you are not already and you will see the above image under the TAB

Service Targets (Machines)

Press Start and the cloud will create the complete connection between CLIENT & MACHINE





You will now see that the routing is complete and your remote connection is ready to use.

You must remain connected to the cloud to retain your remote access connection.

Use your machine software etc. as you normally would whilst connected. The VPN (Virtual Private Network) behaves like a cable replacement.